



JOB POSTING

Position: Network Locator Supervisor

Mid-Atlantic Broadband Communities Corporation (MBC) is currently seeking a candidate for a full-time Network Locator Supervisor. This position leads and manages a team of network locators who are responsible for identifying and marking MBC's underground utilities to prevent damage during excavation or construction projects. This role is crucial in overseeing the accurate and secure location of underground network infrastructure and preventing damage to underground utilities. This role must demonstrate a commitment to safety and high quality.

MBC owns and operates an extensive open-access fiber optic network, providing wholesale optical transport services to communities throughout the southern Virginia region. Created in 2004, MBC's mission is one of economic revitalization and development in rural Virginia, working closely with communities and regional economic development groups to bring state-of-the-art broadband transport services to the area and help drive private sector investments in our region.

WORK LOCATION

Mid-Atlantic Broadband Communities Corporation, 715 Wilborn Avenue, South Boston, VA 24592 (The successful candidate will need to live within the Virginia/North Carolina region with ability to travel periodically to corporate office.)

DUTIES AND RESPONSIBILITIES

- **Team Leadership:** Lead and manage a team of network locators, providing guidance, training, and support to ensure their efficiency and safety. Supervise and coordinate the activities of network locators. Schedule and assign daily tasks to ensure timely and accurate utility locating services.
- **Project Coordination:** Collaborate with project managers, contractors, and clients to understand project requirements. Plan and organize locating activities for multiple projects. Ensure that locating services are conducted efficiently and according to project timelines.
- **Quality Control:** Oversee the accuracy and completeness of utility locates performed by the team. Implement quality control measures to maintain high standards of service. Review and verify maps and reports prepared by the team.
- **Damage Investigation and Reporting:** Conduct field damage investigations and prepare reports as needed. Work with stakeholders and third-party groups to resolve issues determining "At Fault" parties related to MBC network damages.
- **Utility Identification and Location:** Supervise and participate in locating and marking underground infrastructure, while ensuring the highest standards of accuracy. Use specialized equipment, techniques, and tools to accurately determine the precise locations of and mark underground fiber optic cables. Collaborate with others as needed to obtain accurate information about underground installations. Conduct on-site visits to assess the area before excavation or construction projects. Perform surveys to identify potential obstacles and hazards related to underground utilities. Respond to Emergency locate requests during evenings, weekends and holidays.
- **Marking and Documentation:** Clearly mark the ground surface to indicate the presence and path of underground fiber optic cables. Document and record the locations, depths, and types of identified utilities. Provide detailed reports and drawings to construction crews and project managers as needed. Maintain accurate records of the locations and markings of utility lines and network infrastructure, updating the company's database as needed. Provide regular reports on team performance and any issues or incidents.
- **Equipment and Resources Management:** Manage and maintain utility locating equipment and tools. Monitor inventory levels and coordinate equipment repairs and replacements as needed. Operate various utility locating devices and tools such as electromagnetic locators, ground-penetrating radar, and utility maps. Calibrate and maintain equipment to ensure accurate readings and reliability.
- **Communication:** Coordinate and collaborate with construction teams, contractors, project managers, direct reports, and other stakeholders to communicate the location information effectively and resolve any issues or conflicts that may arise. Interact with property owners and others to explain the utility locating process and address concerns. Provide excellent customer service by answering questions and ensuring a thorough understanding of the utility locating procedures. Maintain positive relationships to secure future business opportunities.
- **Problem Solving:** Troubleshoot and solve problems related to inaccurate utility information or challenging locating conditions. Provide recommendations for alternative construction methods if utilities are in conflict with planned excavation.
- **Safety and Regulations:** Prioritize, promote, and enforce safety in all activities, both for self and for those working in the vicinity of utility lines and infrastructure. Ensure that all locating activities adhere to relevant safety and regulatory guidelines, including OSHA and state-specific requirements. Adhere to safety protocols and regulations to prevent accidents and injuries. Stay updated with industry standards, regulations, and best practices related to utility locating.
- **Other duties as assigned.**

REQUIREMENTS

- Associate or bachelor's degree in related field or equivalent work experience.
- Locator Certification preferred (by Staking University or other similar provider).
- Strong knowledge of underground location methods, techniques, industry standards, equipment, relevant regulations and safety standards.
- Previous experience in utility locating, preferably in a supervisory or managerial role.
- Leadership qualities and the ability to motivate and manage a team effectively.
- Strong attention to detail and the ability to work accurately.
- Strong leadership and team management skills.
- Excellent communication and interpersonal skills.
- Strong problem-solving abilities.
- Ability to work outdoors in various weather conditions.
- Knowledge and understanding of safety regulations and best practices.
- Willingness to continuously learn and adapt to new technologies and equipment.
- Strong organizational and time management skills.
- Computer proficiency including mapping and ticketing software and Microsoft Office suite.
- Ability to bend, stoop, sit, lift (approximately 75 lbs.), walk and stand for long periods.
- Ability to operate outside plant locating tools and equipment such as locator, OTDR, measuring wheel, height stick, etc.
- Valid driver's license.

COMPENSATION AND BENEFITS

This position is full-time with benefits. MBC offers competitive compensation and comprehensive benefits to include medical, dental, vision, short- and long-term disability coverages, life insurance, 401(k) retirement, tuition reimbursement, paid time off and holidays. MBC is an equal employment opportunity (EEO) employer and will consider all applications without regard to race, color, religion, citizenship, political activity or affiliation, marital status, age, national origin, race, traits historically associated with race, physical or mental disability, medical condition, genetic information, veteran status, military status, sexual orientation, sex or gender (which includes harassment and discrimination based on gender identity, gender expression, pregnancy, childbirth, or related medical conditions), taking or requesting statutorily protected leave, or any other characteristics protected under federal, state, or local laws.

HOW TO APPLY

Submit cover letter and resume to Human Resources at hr@mbc-va.com or 715 Wilborn Avenue, South Boston, VA 24592.